Dangerous Liaisons - Policy, Collaboration and the Aftermath of Improving Care for Adults

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A shared commitment: *Improving care for people with complex health and social needs.*
**Five Foundation Collaborative Joint Logic Model**

**Shared Goal and Strategies**

**GOAL of 5F**

By 2020, 30 percent of Accountable Care Organizations and Medicare Advantage Plans have adopted proven interventions for high-need, high-cost adults that improve person-level outcomes and lower overall costs of care.

**OUTCOMES**

- Health care delivery systems implement innovations and models of care for high-need, complex adults
- Federal and State policy supports payment and delivery models of care
- Quality measures reflect the unique needs of the populations served
- Key stakeholders champion delivery system innovations for complex patients

**STRATEGIES**

- Fostering adoption of promising or proven models
- Promoting policy action
- Improving quality measurement and monitoring
- Developing effective communications for stakeholders

**POPULATION INCLUDES:**

- Adults under 65 with disabilities
- Older adults living with frailty
- People with multiple chronic conditions
- People with behavioral health and social needs
- People with advanced illness
• Initiated a program-officer level working team and established weekly working meetings.

• Outline foundation-level interests and priorities at quarterly in-person meeting with all program officers present. Facilitate bi-annual CEO meetings to make strategic decisions and align on next steps as a joint venture.

• Bring forward proposals related to complex care in early stages to all five foundations to determine overlapping interests.

• Co-develop LOIs to ensure projects meet all involved foundations’ expectations.

• No expectation that foundations must co-fund projects. Even if a foundation is not co-funding, participation in thought-leadership and feedback across all relevant projects is welcome.
Key Learnings from Collaborative Experiences

- Advantages:
  - Funding goes farther
  - Input from multiple foundations improves quality of proposals
  - Reduces duplication of effort in the field

- Barriers:
  - Timeline and process for decisions and approvals differs for each foundation
  - Foundations have different priorities (how to get something for everyone into a proposal)
  - Culture and language is different for each foundation
Initiatives of the Collaborative

Five foundations are partnering with the Institute for Healthcare Improvement to offer you the latest information about improving care for people with complex health and social needs. Visit the User’s Guide to learn how to navigate the Playbook.

Key Questions

Find curated resources about promising approaches to improving care for people with complex needs.

- Why invest in redesigning care for people with complex needs?
  - 34 Resources

- Who are people with complex needs?
  - 26 Resources

- What care models are promising?

- What are key elements to redesigning care?
Future Collaboration

- Implementation
- Policy
- Quality

**STRATEGIES**

1. Fostering adoption of promising or proven models
2. Promoting policy action
3. Improving quality measurement and monitoring
4. Developing effective communications for stakeholders
Questions for Discussion

• What activities are you engaged in related to improving care for people with complex needs?

• Can this collaborative approach be applied by regional/local foundations?

• What steps are necessary to build this kind of funding collaborative?